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Natural stone products inherently lack uniformity and are subject to variations in composition, utility and appearance. Any samples submitted are with the understanding that these qualities are inherent in the nature of the product and are not to be considered latent defects simply because the sample may differ in some aspect from the goods purchased, or that the goods themselves may vary from piece to piece. NORSTONE cannot be held responsible for in any claim resulting from the use of NORSTONE's products.

Purchaser must determine the appropriate use for any natural stone products purchased. Natural stone is a product of nature and inherently includes, but not limited to, the following: lack of uniformity in color, hardness, strength, slip resistance, density, aesthetics, shade, finish, tint, strength resistance, etc. Natural stone may also have natural seams and fossils. In addition the color may bleed due to iron and other naturally occurred content within the stone. Accordingly, the aforementioned cannot be considered defects and are not accepted reasons for warranty claim, return, exchange, or credit request. Purchaser takes subject to these natural qualities, and waives any claim of product defect based on such inherent qualities. Any samples submitted and products received by the customer are with the understanding that these aforementioned qualities are inherent in the nature of the product and sample(s). NORSTONE USA, INC & ALL AFFILIATED COMPANIES RASSAN TRADING, INC, CANNOT BE HELD LIABLE IN ANY CAUSE OF ACTION AND MAKES NO EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY TYPE OF APPLICATION. NORSTONE DOES NOT ASSUME, AND IT EXPRESSLY DISCLAIMS, ANY AND ALL RESPONSIBILITY FOR THE SUITABILITY OF THE PRODUCT PURCHASED FROM NORSTONE FOR PURCHASER'S INTENDED USE, OR

FOR THE SUITABILITY OF THE INTENDED USE FOR THE PURCHASED PRODUCT.

Product categories and classifications are based on generally accepted industry standards. They do not necessarily reflect the geological composition of the material. In many cases, these materials are technically made of a different geological makeup. Products shown on the www.norstoneusa.com website reflect the industry classification of products and do not necessarily reflect the geological composition. NORSTONE makes no guarantee or representation of the geological composition of any stone. In addition, the category reflected on our website should not necessarily be used for customs classification. If the geological composition is important, we recommend getting the product tested by a scientific laboratory. It is the responsibility of the purchaser to determine the suitability and other characteristics of the product purchased.

NORSTONE may suggest certain adhesives or other installation methods, but these are by way of suggestion only and are not instructions. For installation instructions consult your stone mason and the Tile Council of America (TCNA). NORSTONE DISCLAIMS ALL LIABILITY FOR THE INSTALLATION OF THE PRODUCTS PURCHASED, AND LEAVES UP TO THE CUSTOMER AND CUSTOMER'S TRAINED INSTALLATION PROFESSIONAL THE SELECTION OF THE MATERIALS AND METHODS

RECOMMENDED
APPROPRIATE TO USE AND INSTALLATION OF THE PRODUCT IN THE CUSTOMER'S SPECIFIC LOCATION AND CIRCUMSTANCES.

Recommended companies for installation products include:

Waterproofing www.laticrete.com, www.mapei.com Setting Materials
www.laticrete.com, www.mapei.com, www.tecspecialty.com Stone Sealers
www.prosoco.com, www.aquamix.com

These companies are not exclusive. Check with your installer or engineer first. NORSTONE DOES NOT PROVIDE INSTALLATION SERVICES OR SPECIFIC INSTRUCTIONS. ALWAYS FOLLOW AND CHECK YOUR LOCAL BUILDING CODE REQUIREMENTS. It is recommended that you contact these companies to determine which of their products are appropriate for your specific project and for installation assistance including detailed drawings.

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Always refer to local building codes and the Tile Council of America (TCNA) for up to date installation practices and methods.

Norstone products should only be applied to structurally sound surfaces incorporating good building practices. Please note that the assistance of a professional contractor or engineer is recommended to evaluate your installation or the soundness of your installation back up wall. A contractor or engineer can also provide important information regarding local building codes, seismic building codes, institutional building codes and installations. **NATURAL STONE TILES ARE HEAVY; THEREFORE IT IS IMPORTANT THAT THEY ARE ADHERED OVER ONLY APPROPRIATE SUBSTRATES. NORSTONE DISCLAIMS ANY AND ALL LIABILITIES RELATED TO INSTALLATION.**

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